



2003
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N. Earl Jones, Jr.
Chairman of the Board
Good Hope Hospital
410 Denim Drive
Erwin, NC 28339

Dear Mr. Jones:

As the current Chairman of the Greater Las Cruces Chamber of Commerce let me extend my congratulations to you on your choice of selecting Triad Hospitals, Inc. as your partner.

Las Cruces resides in Dona Ana County, population of 178,000. Up until the opening of MountainView Regional Medical Center (Triad's hospital in Las Cruces) in August of 2002, we only had one facility. The community was very excited about the investment in our community by Triad and we continue to be very positive.

The reason we are positive about MountainView is due to their sincere commitment to improving the overall economic climate of our community. They are involved in numerous charitable organizations, New Mexico State University, our Chamber and are the top private sector donor to our local economic development alliance. They have earned every single relationship in our community the old fashioned way – hard work and honesty.

You may be aware that our other community hospital, Memorial Medical Center, has had some financial problems of recent months. It is my personal opinion and important for you to know that MountainView should not be considered the cause of these problems and they are not viewed by the community at large for Memorial's financial difficulties.

Memorial is going through changes as a result of their own decisions. We value Memorial Medical Center and we believe they will eventually recover from their current problems. Furthermore, we believe that our community can and will support two hospitals.

Without hesitation, I would recommend Triad to any hospital looking for an ethical and progressive partner. Should I be of any further assistance, please feel free to contact me.

Robert C. McNiel

Chairman of the Board